



Modern Freight Company
Your Trusted Partner

MFC Quality Policy

Our Service

MFC is a supplier of high-quality transport, agency, and related services worldwide, dedicated to consistently providing efficient and competitively priced services at the highest levels of quality, safety and compliance through world-class leadership, continual improvement, employee development, recognition, and social responsibility.

Our Commitment

To achieve the above, MFC Management is committed to:

- Comply with applicable statutory and regulatory requirements.
- Satisfy customer and all other contractual requirements.
- Maintain focus on enhancing customer satisfaction.
- Establish quality objectives at relevant levels and functions within the organization.
- Monitor, review and analyze the quality objectives at planned intervals.
- Continually strive to improve the MFC Quality Management System to ensure its effectiveness.
- Take appropriate action based on constructive internal and external feedback.
- Ensure that the resources needed to develop, implement, and improve the Quality Management System are available, including training, support and encouragement.
- Promote the use of a process-approach and risk-based thinking.
- Develop and maintain first class relationships with suppliers that share MFC's quality, safety, compliance and ethics values.

MFC Standards

Through the effective application of the Quality Management System, MFC aims to achieve a high degree of customer value and satisfaction in the services it delivers.

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Laurance Langdon,
General Manager

This policy will be reviewed annually by top management and, where deemed necessary, amended and re-issued.